



New Enterprise Stone & Lime Co., Inc.

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March 25th, 2020
12:00 PM

NESL PA COVID-19 UPDATE

Dear Valued Customer,

The health and safety of our employees, subcontractors and customers is the top priority at NESL. We ask that everyone follow all policies and procedures implemented at each location to assist us in doing our part to prevent the spread of COVID-19. Listed below are the temporary policies implemented for scale houses and NESL delivered product.

Aggregate Scale Houses:

- The requirement for a signed ticket has been waived during this time.
- Customers requiring a copy of the ticket will have the ticket emailed to them.
- Cash will not be accepted during this time. Account and credit card sales only.
- Credit cards for FOB plant material must be called into dispatch or scale house.
- Every attempt to eliminate the need for anyone other than essential staff inside the scale house is being made.

Delivered Product:

- The requirement for a signed ticket has been waived during this time.
- Customers requiring a copy of the ticket will have the ticket emailed to them.
- Cash will not be accepted during this time. Account and credit card sales only.
- Credit cards for delivered material must be called into dispatch or scale house.
- Every attempt to eliminate the need for any NESL driver or hired hauler to get out of the truck is being made.

A reminder that it is the responsibility of our customers to determine if they are classified as a "life sustaining" business per Governor Wolf's order and to file/receive any appropriate waiver.

As always, we will continue to monitor the situation and keep you apprised of any changes or updated practices/policies. Please continue to reach out to your sales representative with any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Andrew J. Barnes".

Andrew J. Barnes
Vice President, Sales